

Corona Guide for Hotel Guests/Day Guests and Visitors - Status
13.10.2020

- Please note before booking and during your stay with us that we are not allowed to accommodate guests from risk areas abroad.

According to the provisions of the current Corona Control Ordinance of the State of Rhineland-Palatinate (www.corona.rlp.de), accommodation of guests in Rhineland-Palatinate is only permitted under the following conditions:

- guests must be symptom-free upon arrival at the time of check-in.
- guests must consult a doctor immediately if there are any symptoms present.
- If an infection is confirmed, the accommodation establishment must be informed immediately, the accommodation company shall inform the competent health office immediately.
- guests wishing to check in from a risk area outside of Germany must prove their non-infection by means of a medical certificate. The medical certificate shall be based on a molecular biological test on the presence of an infection with the coronavirus SARS-CoV-2 carried out in a Member State of the European Union or any other State published by the Robert Koch Institute and carried out no more than 48 hours before entry.
- guests who are not prepared to comply with the above rules may not be granted accommodation

- The distance rules of at min. 1.50 m to other guests and our employees must be observed
- There is a mouth-nose protection obligation for employees, guests and service providers within the public areas (indoor area) of the hotel (exception at the table of restorations)
- Make sure you wash and disinfect your hands regularly. Disinfectants are found in the toilets and in front of the respective entrances of our restorations
- Observe the signs in the hotel (distance, entrance, exit, etc.)
- Please check in in advance without luggage - loading and unloading only after receiving the room key
- When visiting our restaurants and guests of the hotel, as well as participants in closed events and meetings, we are obliged to collect your personal data in accordance with the Corona Privacy Policy.

Schloss Burgbrohl GmbH
Wellness- & Tagungshotel

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Commerzbank AG, Berlin

IBAN: DE05 1004 0000 0400 2937 00
BIC: COBADEFFXXX

Kreissparkasse Ahrweiler

IBAN: DE15 5775 1310 0000 2854 45
BIC: MALADE51AHR

AG Koblenz, HRB 25997
USt-IdNr.: DE316321566

Geschäftsführer:

Alexandra Heuft
Bastian Heuft
Markus Weidenbach



WELLNESS- & TAGUNGSHOTEL

- Follow the instructions of our staff and the signs and our reception will be happy to answer any questions you may have.

Hygiene standards and control:

We comply with the Corona guidelines of the state government and pay attention to strict implementation. Minimum distance, hygiene of service, information, room cleaning and ventilation. Staff equipment and disinfection for guests and staff are available.

We are also obliged to remove guest folder, minibar, blankets from the rooms. If you need it, please contact the reception.

Rooms are cleaned daily - if you do not wish, please inform the reception.

The wellness area is open from MO-SO from 10 a.m. to 9 p.m. Please note the signs. There is an obligation outside the wellness cabins, trombones, etc. mouth and nose protection. This does not apply if the resting beds are occupancy. Dates for cosmetic and massage treatments must be arranged in advance.

Katja Vatter
Directorate

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